

Commonly Asked Questions

I am currently serving our country in the armed forces, and I am having difficulty receiving my pay correctly, receiving my signing bonus, or am experiencing difficulty with another problem that relates to my experience in the armed forces. I have contacted my chain of command, but no action is being taken. Can Congressman Blumenauer assist me with this difficulty?

Yes. Congressman Blumenauer assists personnel currently in the armed forces with a range of concerns that they are experiencing. These can range from pay or leave difficulties to working with the private sector to inform creditors of the Soldier and Sailor Civil Relief Act when a constituent is having difficulty getting employers to comply. Congressman Blumenauer's office can also assist constituents in the military with a variety of other concerns including child custody and emergency family leave issues.

I am having difficulty receiving a military record that I need, or receiving medals that I earned in service, or replacements of medals that I earned in service. Can Congressman Blumenauer help me with this situation?

Yes. Congressman Blumenauer's staff works with the National Personnel Records Center in St. Louis, and is able to gain records more expediently than under normal circumstances. The Congressman is also able to help you receive medals that you have earned but never been awarded, or replacements for lost or stolen service medals.

For help with this agency, [email Congressman Blumenauer](#) or call his district office at (503) 231-2300.